# Andrea Daniels

Solutions Architect Lead - Champion Authorized Instructor
IT & telecoms

## Details

Country: Viet Nam
State/Province: Ho Chi Minh
City: Quan 1
Address: Vietnam
Email: andrea@mailinator.com
Age: 30
Sex: Male
Marital Status: Married
Status: In employed
Experience: 3-5 years

## Summary

I am a Multi-skilled technical architect with over 5 years of experience in multi IT domains. Have a comprehensive knowledge of designing, developing and deploying architectures and infrastructure for the enterprise and possessing a proven ability to lead project teams to successfully deliver agreed-upon solutions of the highest quality, often in complex and challenging customer environments.In the IT world, I am also an enthusiasm IT instructor that loves to learn, sharing and go deep-dive to every unknown technical black box, never leaving any student goes out of my training class without a clear understanding of what they have learned, why the subject is needed, and how the material is created or designed.

## Experience

### Solutions Architect Lead & Champion Authorized Instructor, Socialloft, Vietnam

Nov 2021 - 0000

- Designed and develop cloud native and serverless platform. - Designed and conduct POC to migrate, modernize infrastructure, application modernization, and data & analytics for cross-business segments and industries. - Prepare material and conduct enablement activities for private customers and the public community to speed up cloud adoptions. - Deliver intermediate and advance cloud courses as Senior Technical Instructor. - Conduct 1 to many webinars, seminars. Build and develop cloud technical community. - Provide guidance and mentorship for interns and junior team members.

### Director Of Training Services, iLab Technology and Training Center, Vietnam

Jun 2020 - Oct 2021

iLAB Technology and Training is a newly established IT training center target in the new graduate student segment. As a Director for Training Services, my main duties are: - Tailoring and design Microsoft course to matching the market demand. - Convoyed training for internal staffs. - Conducted lectures on Microsoft training course. - Provide guidance and roadmap for the learner to improve and develop their knowledge, not just focus only on the content of the course itself. - Create and manage Microsoft technology groups to provide support for learner after training.

### System Services Leader / Cloud & Infrastructure Architect, IBM, Vietnam

Apr 2018 - Apr 2020

. Providing technical suggestions and consultancy to clients. . Management on matters of technical architecture infrastructure developments. . Producing coherent technical proposals that meet customer requirements. . Designing and specifying medium and large infrastructure systems. . Building relationships with clients, technical teams, and external contractors. . Managing development of documentation to meet client expectations. . Creation, maintenance, and management of IT architecture models and lower level components.

## Education

### Master of Business Administration (M.B.A), Leeds Beckett University, MBA, Accounting and Business/Management

## Bachelor Degree, University of Greenwich, Computer Science
2018 - 2022
**Degree** Bachelor Degree

# Certification

## COBIT 5 Foundation
**Certification Authority** ICASA Group
**License Number** GR692007693HN
May 2019 - May 2023

## ITIL® Foundation Certificate in IT Service Management
**Certification Authority** AXELOS Global Best Practice
**License Number** GR750450719HN
Apr 2020 - 0000

# Language

## Chinese
**Proficiency** Limited Working

## English
**Proficiency** Native or Bilingual

# Skills

**Enterprise Architecture**, **IT Service Management**, **Cloud Computing**, **Android Development**

# Honors & Awards

## ASEAN SMB All Hands Champion - 2021
**Amazon Web Services ( AWS )**
Sep 2021

## Manager's Choice Award - Share expertise 2021
**IBM**
Dec 2019